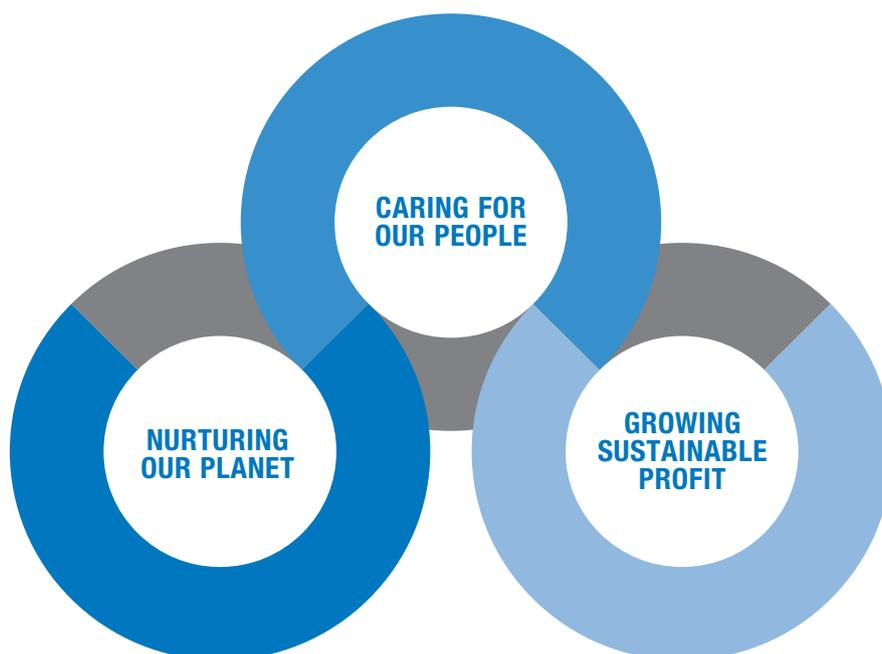


SUSTAINABILITY AT TUAN SING

MANAGING SUSTAINABILITY

Since the implementation of the Sustainability Policy in 2016, sustainable practices have been continuously assimilated into the day-to-day operations of the Company – so much so that they now form the bedrock upon which Tuan Sing conducts its business. This Sustainability Policy comprises three key objectives: to nurture our PLANET, to care for our PEOPLE and to grow sustainable PROFIT.



Nurturing our PLANET

Through the persistent advocacy of a spirit of “caring” – one that encompasses both the environment and our society. Our employees are always encouraged to volunteer for charitable causes and to practise eco-friendly behaviour whenever possible.

Caring for our PEOPLE

Through the continuous evolution of the workspace environment by encouraging collaboration and affirmative interaction between employees. This approach ensures a positive setting where our employees can truly grow and develop.

Growing sustainable PROFIT

Through maintaining a high standard of corporate governance and embracing a risk-centric culture, which shall help us secure sustainable growth and performance as a company.

SCOPE OF THIS SUSTAINABILITY REPORT

We present this year’s report based on the Global Reporting Initiative (“GRI”) – G4 Sustainability Reporting Guidelines, issued by the Global Sustainability Standards Board. We are also guided by the Practice Note 7.6 of the Sustainability Reporting Guide issued by SGX-ST, in particular, paragraph 4 within.

Our report covers environmental, social and governance (“ESG”) factors that are deemed material by the Tuan Sing Board. The Board has overseen the management and supervision of the more essential ESG factors affecting this reporting year (1 January 2018 to 31 December 2018). This sustainability report has not been audited by an external entity.

BOARD STATEMENT

In compliance with SGX-ST Listing Rule 711, the Board acknowledges that its members are collectively responsible for the long term strategic direction of the Company, and states that it has specifically considered sustainability issues during the formulation of its strategies. This sustainability report contains the primary components as set out in Rule 711B and is issued with the approval of the Board.

SUSTAINABILITY AT TUAN SING

IDENTIFICATION OF MATERIAL ENVIRONMENTAL, SOCIAL AND GOVERNANCE (“ESG”) FACTORS

We have identified the following ESG factors that have a material impact on our operations:

PRIMARY FACTOR	MATERIAL FACTORS	PERFORMANCE MEASURES
Environmental	(1) Water consumption	Water consumption (m ³)
	(2) Electricity consumption	Electricity consumption (kWh)
	(3) Paper consumption	Paper consumption (tonnes)
	(4) Food waste reduction	Reduction rate of food waste via composting (%)
Social	(5) Community service	Total donations and sponsorships (\$) Volunteer hours (hours)
Governance	(6) Employee retention	Staff turnover rate (%)
	(7) Employee training and education	Training hours (hours) and training costs (\$)
	(8) Diversity i.e., embedded diversity in the company’s culture, creating a more flexible environment	Percentage comparison of male and female employees (%)

Assessments of these ESG factors have been further discussed in three other sections of this sustainability report – Environmental Initiatives, Labour Practices and Conducive Workplace and Community Involvement.

SUSTAINABILITY CONTACT

Your feedback is an important way of improving our sustainability practices. If you have any comments or feedback on these issues, please send your views to us at <http://www.tuansing.com/contactus/feedback.aspx>

INVESTOR RELATIONS

The Group has an Investor Relations Policy to ensure that we engage stakeholders in an open and transparent manner through various communication platforms. The policy is periodically reviewed and updated, and is available on the Company's website at www.tuansing.com.

Under this policy, Tuan Sing is committed to delivering high standards of corporate disclosure and transparency for the benefit of our shareholders, the investment community and other key stakeholders. The following communication tools have been used by the Company:

COMMUNICATION TOOLS

SGXNet announcements

Tuan Sing provides regular, timely and relevant information regarding the Group's performance and prospects to aid shareholders and investors in making their investment decisions. Tuan Sing also makes timely disclosures about any new or significant information to the SGX concerning any corporate development or decision that might move its share price or be of interest to stakeholders. In making such disclosures, we believe that observing the spirit of any relevant rules or regulations takes precedence over the letter of such rules or regulations. Hence, additional information is disclosed voluntarily, beyond a mere compliance with regulatory requirements, so as to enhance readers' understanding of the subject matter.

Company's website

Announcements on the SGXNet are posted on the Tuan Sing Investor Relations ("IR") website, (www.tuansing.com) so as to keep investors abreast of strategic and operational developments. Our website is updated on the same evening of any such announcements, whether they involve financial results, press releases (English and Chinese), investor presentations, downloadable annual reports, or shareholders' circulars or presentation slides. Group policies and marketing information about our development projects, minutes of past general meetings, terms of reference of the Board Committees and other information are also available on the website. Furthermore, financial information is downloadable in Excel format to aid readers who wish to perform their own analyses.

Contact details are provided as well, to help readers who want to make enquiries or submit feedback to the Company.

Quarterly results

All quarterly results and the corresponding press releases in English and Chinese, as well as PowerPoint slides, are released within 30 days of the respective period end. If the quarter coincides with the financial year end, audited full year statutory financial statements, together with accompanying notes to the accounts, are also released on the same day.

Annual reports

Annual reports are compiled, written and edited entirely in-house with non-finance-trained readers in mind, covering the Company's profile, philosophy and strategy, and providing analyses of all business segments of the Company.

SHAREHOLDERS' MEETINGS

Tuan Sing strongly encourages and supports shareholder participation at its shareholders' general meetings. It delivers the Notice of general meetings and related information a month ahead of the meeting, giving shareholders sufficient time to plan their schedule, to review the Notice of meetings and the proposed resolutions and to appoint and give instructions to proxies to attend on their behalf if they wish. The Notice of the meetings is also advertised in The Business Times and announced on the Company website. For the convenience of shareholders, Tuan Sing has over the years held its meetings mainly at a specific location in the Central Business District with easy access to the Raffles Place MRT station.

The last Annual General Meeting ("AGM"), held on 19 April 2018, covered both ordinary business and some special business, such as renewal of the Share Purchase Mandate, granting authority to the Directors to allot and issue shares up to 10 per centum of the issued shares, and granting authority to allot and issue shares under the Company's Scrip Dividend Scheme.

The meeting was well attended by shareholders and, as practised in past years, the Chief Financial Officer made a PowerPoint presentation to update the meeting regarding Tuan Sing's performance over the previous year as well as the Group's future development plans and investment strategies. Tuan Sing's external auditors and counsels were on standby at the meeting so they could help address shareholders' queries, if any, relating to the conduct of the audit and the preparation and content of the auditor's reports. During the meeting, Mr Ong Beng Kheong, the Chairman, played a pivotal role in fostering constructive dialogue between shareholders, the Directors and the management.

INVESTOR RELATIONS

As practised in the past and to promote shareholder participation, all resolutions (whether they concerned ordinary or special business) were put to the vote by electronic poll, and the results were displayed online real-time, including the number of votes cast for and against and the respective percentages. We also maintained an audit trail of all votes cast at the meeting.

Full minutes of the last AGM were announced on the SGXNet on 7 May 2018 and posted on Tuan Sing's website that same evening. The minutes included the PowerPoint Presentation made by the Chief Financial Officer at the start of the meeting, the attendance information of the Directors, senior executives and the shareholders, details of the proceedings, questions raised by shareholders and responses from the directors and management.

SINGAPORE CORPORATE AWARDS

The Singapore Corporate Awards are organised annually by the Institute of Singapore Chartered Accountants ("ISCA"), the Singapore Institute of Directors ("SID") and The Business Times to recognise exemplary corporate practices by listed companies in Singapore. This year, Tuan Sing was honoured with three awards in the mid-capitalisation category – Best Managed Board (Bronze), Best Investor Relations (Bronze) and Best Chief Financial Officer.

CORPORATE GOVERNANCE AND TRANSPARENCY

Tuan Sing's core objectives in embracing good governance have been to:

- Future-proof the business and its performance by promoting an ingrained culture that upholds good corporate governance and processes;
- Strengthen stakeholders' confidence – transparency in disclosure instils all stakeholders with confidence in the Company's decision-making and management processes and its ability to deliver value;
- Further corporate accountability – the Board has a fiduciary duty to give shareholders an explanation for the Company's actions, inactions and conduct;
- Arrive at a suitable balance of power between shareholders, directors and management, in order to enhance shareholder value and protect the interests of other stakeholders.

We believe ingraining good governance practices in our corporate culture diminishes the need for management to keep "casting its eyes on the corporate governance ball", allowing it to focus fully on achieving the financial goals of the Company. Once best practices become an integral part of our business strategy and decision-making process at every level, the Company can press ahead with strategic initiatives to drive growth and profitability. Embracing good governance as well as greater transparency also enhances the Company's image and standing among suppliers, customers and financiers.

Tuan Sing's persistent and measured efforts in this area have been recognised in recent years, greatly boosting its ranking in the Singapore Governance and Transparency Index ("SGTI"), a leading index for assessing the corporate governance practices of locally listed companies.

As published on 6 August 2018, Tuan Sing was ranked 12th in 2018, out of 589 listed companies in Singapore. It is noteworthy that, for five consecutive years, Tuan Sing has been the only non-big-market-capitalisation company to secure the top 12 position – the other 11 companies are all counters with multibillion-dollar capitalisation.

YEAR	POSITION
2018	12th
2017	7th
2016	7th
2015	10th
2014	10th

INVESTOR RELATIONS

INVESTORS' CHOICE AWARDS

Organised by the Securities Investors Association Singapore, the Investors' Choice Awards recognise excellence in companies and individuals adopting good corporate governance practices. For 2018, Tuan Sing was privileged to be named Runner-up in the Mid-Capitalisation Category for the Shareholder Communications Excellence Award.

MAXIMISE LONG-TERM VALUE FOR SHAREHOLDERS

Tuan Sing strives to create long-term shareholders' value. Over the past five years, the Company has delivered \$360.6 million in cumulative profit attributable to shareholders. Our average earnings per share came to 6.1 cents per annum over the same period. In tandem, net asset value per share grew from 68.3 cents in 2014 to 92.2 cents in 2018. Please refer to the "Five-Year Performance" section of this Annual Report.

The Group has also declared dividends yearly since 2009. For the financial year ended 31 December 2018, the Board of Directors has recommended a dividend of 0.9 cent per share, which includes a special dividend of 0.3 cent per share, for a total of \$10.7 million. The total gross payout for the years from 2009 to 2018 inclusive would amount to \$61.0 million.

Financial publications

Annual reports in PDF format can be downloaded at www.tuansing.com, while printed versions can be requested via email to ir@tuansing.com.

In addition to the annual report, quarterly financial results, presentations and press releases are available on the Company's website for downloading.

Shareholder services

Shareholders should notify the CDP (for CDP account holders) or Share Registrar (for script holders) of matters related to their shareholding, such as account statements, transfers of shares, lost or misplaced share certificates, dividend payments and changes of address.

The Central Depository (Pte) Limited

11 North Buona Vista Drive
#06-07 The Metropolis Tower 2
Singapore 138589
Tel: (65) 6535 7511

Share Registrar

B.A.C.S. Private Limited
8 Robinson Road, #03-00 ASO Building,
Singapore 048544
Tel: (65) 6593 4848

Queries

For investor queries and information:
<http://www.tuansing.com/contactus/feedback.aspx>

LABOUR PRACTICES & CONDUCTIVE WORKPLACE

Our employees are our most important asset. We are committed to actively engaging our workforce, motivating them to work together with the Company to create a brighter future for all. Spreading positivity in the workplace helps nurture happy, satisfied employees, spurring their desire to contribute positively to the Company. To this end, we endeavour to provide our employees with a safe and conducive working environment, and to equip them with the skills they need to perform at their best, through both learning and career advancement opportunities.

A SAFE WORKING ENVIRONMENT

At Tuan Sing, safety is our top priority. Steps to promote and foster mental health and well-being include taking measures to prevent discrimination (including bullying and harassment) of any kind in the workplace. During the year, a workshop was conducted in Melbourne to provide information and tips about how to build a mentally healthy workplace – one that promotes mental health and empowers employees to seek help for depression and anxiety. As a standard modus operandi, all new employees are briefed on the Company's policy and practices during the orientation programme.

The safety and health committees at our two hotels and the factories of Gul Technologies Singapore Pte. Ltd. ("GulTech") regularly review safety and health issues while sourcing for ways to make the work environment safer. To support such efforts, we allocate an appropriate sum from the budget each year to help improve work safety. Furthermore, a pandemic preparedness plan is in place that can be activated at short notice in Singapore, Australia and China. Due to the nature of the operations, our two hotels in Australia have specific pandemic preparedness plans for each potentially high-risk disease including Ebola, tuberculosis, measles and Zika. GulTech not only allocates a budget for work safety improvement but also conducts annual audits and ensures with occupational safety and health standards (OSHA18001) and environmental protection standards (ISO14001). Its induction programme for new employees emphasises the importance of work safety and precautions.

In addition, we have placed Automatic External Defibrillators ("AEDs") in all buildings owned by Tuan Sing in Singapore and the two hotels in Australia. We train our employees regularly in how to use the AED and carry out Cardiac Pulmonary Resuscitation to ensure that they are competent and confident enough to render help should it become necessary.

FAIR AND MERIT-BASED EMPLOYMENT

Ample opportunities are given to all employees to excel in their career with the Group, regardless of their background. We recognise that older workers can continue to contribute to the Company's success by sharing their extensive experience with younger colleagues. We value all our employees, and it is our practice to continue to re-employ employees beyond retirement age.

The Company adopts an open performance appraisal approach and reviews appraisal criteria regularly to align them with the changing expectations of different categories of employees.

The Company's remuneration package consists of both fixed and variable components. The variable component is performance-based and is determined based on the performance of the Company, the business unit and the individual. The variable portion of and employee's remuneration increases as he/she moves up the corporate ladder.

EMPLOYEE RELATIONS

Employees are updated regularly on their respective business units' performance as well as the Group's. Our open door policy helps facilitate and encourage both formal and informal interaction between employees at all levels.

Our open performance appraisal system promotes two-way communication, allowing employees to freely discuss their past performance and their career aspirations, thus ensuring better job matches and happier employees on the whole.

Employee grievances are dealt with promptly. Our Whistle-blowing Policy has been in place for years and has been made known to all employees. A Whistle-Blowing Committee ("WBC") has been tasked to look into any feedback from employees on unfair practices, corruption or misconduct.

EMPLOYEE DEVELOPMENT

As we believe our employees are an essential asset, we take pains to help them reach their full potential through training, job rotation and internal promotion opportunities, so they can move beyond their existing work scope both locally and regionally. Training needs for each employee are identified annually, mutually agreed on and steadily implemented over time. We actively promote continuous learning, encouraging our staff to equip themselves with relevant job-related skills. We also foster a culture of sharing, encouraging employees to share with colleagues the knowledge and skills they have gained through training. Training materials are made available to all interested employees. In addition, eligible employees are granted sponsorships for higher studies and examination leave.

LABOUR PRACTICES & CONDUCTIVE WORKPLACE

SUCCESSION PLANNING

Tuan Sing strives to retain a diverse and robust talent pool, carefully grooming our people to ensure that they will be ready to meet future needs. Priority is given to employees whenever there is a job opening within the Group. Numerous employees have benefited from this approach, broadening their exposure and skill-sets across various business functions.

EMPLOYEES' CODE OF CONDUCT

Tuan Sing has always upheld the highest standards of integrity and professionalism in conducting its business activities, and expects its employees to embrace these values as well. To ensure that employees are aware of the Company's philosophy, an Employee Handbook providing guidelines on the Code of Conduct is made readily available to all employees through the Company intranet. It serves as a reminder to employees that they should act in the best interests of the Company and avoid situations that could create a conflict of interest. At the end of each year, employees are required to make a declaration about whether they had been involved in any situation that might lead to a conflict of interest and whether they had complied with the Code of Conduct. A formal "Anti-Bribery and Anti-Corruption Policy" is also made available to all employees through the Company's intranet.

EMPLOYEE WELLNESS AND WORK-LIFE BALANCE

At Tuan Sing, the well-being of our employees comes first. We believe that happy employees feel a strong sense of accomplishment and find considerable satisfaction in their work. Hence, in addition to maintaining a five-day work-week, we strive to promote a holistic and balanced lifestyle for our employees in various ways. Among others, they are allowed to work from home and to decide when to start and end their workdays for a certain period.

Employees are also free to use the swimming pool and jacuzzi facilities at the corporate head office. Complimentary health screenings are made available to employees and their family members annually. Comprehensive health screening packages, dental services and telecommunication services are also offered at preferential corporate rates.

Our employees in Australia enjoy complimentary stays at participating Hyatt hotels worldwide.

MATERIAL GOVERNANCE FACTORS

We have identified major governance factors:

PRIMARY FACTOR	MATERIAL FACTORS	PERFORMANCE MEASURES
Governance	(1) Employee retention (2) Employee training and education (3) Diversity i.e., embedded diversity in the company's culture, creating a more flexible environment	Staff turnover rate (%) Training hours (hours) and training costs (\$) Percentage comparison of male and female employees (%)

Below are our key governance performance measures:

Labour	2018	2017
Staff turnover rate ¹ (%)	36.2	32.7
Training hours (hours)	6,119	7,349
Training costs (\$)	15,656	71,545 ²
Employees by gender (%)		
– Male	55	54
– Female	45	46

¹ Staff turnover rate = Total number of voluntary and involuntary terminations during the year/average number of employees during the year

² Training costs for 2017 include a one-off SFRS(I) workshop

Staff turnover for 2018 was 36.2%, as compared with 32.7% in 2017, up by 3.5%.

Training hours for 2018 came to 6,119 hours as compared with 7,349 hours in 2017, down by 1,230 hours. Training costs for 2018 amounted to \$15,656 as compared with \$71,545 in 2017, down by \$55,889. The decrease in both training hours and training costs was due mainly to the absence of a one-off SFRS(I) workshop conducted in 2017.

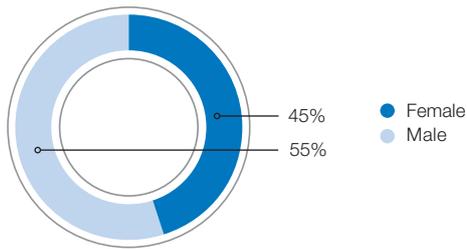
We have maintained fairly good gender diversity over the years. In 2018, the ratio of male to female employees was about 55:45 (2017: 54:46).

LABOUR PRACTICES & CONDUCTIVE WORKPLACE

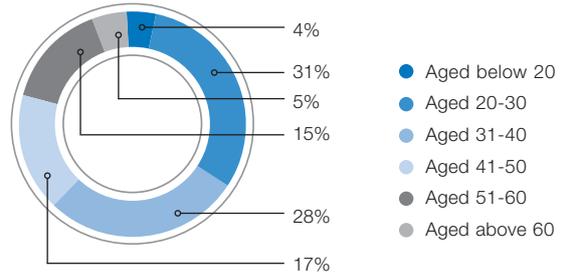
EMPLOYEE PROFILE 2018

Group (excluding associates)

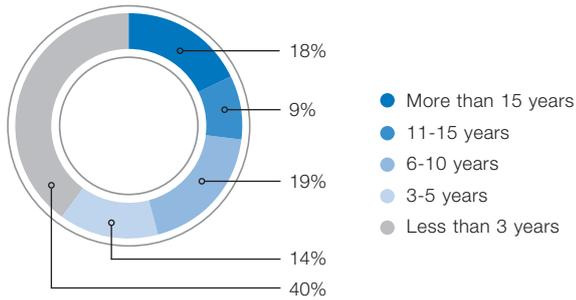
EMPLOYEES BY GENDER



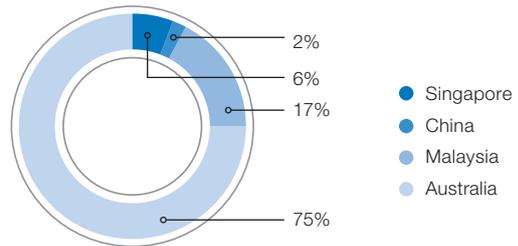
EMPLOYEES BY AGE BAND



YEARS OF SERVICE



EMPLOYEES BY COUNTRY



SUPPLY CHAIN MANAGEMENT

SUSTAINABLE SUPPLY CHAIN MANAGEMENT

Tuan Sing proactively engages contractors, consultants and suppliers in key areas relating to quality of work and commitment to the environment, health and safety.

We take great care to select the right supply chain in order to meet our sustainability targets and comply with our sustainability strategy. The sustainability practices we have put in place for our development projects take into account requirements laid out under (i) the Green Mark certification standard instituted by the Building and Construction Authority of Singapore ("BCA"), (ii) ISO 26000: 2010 Guidance on Social Responsibility, (iii) ISO 14001 Certificate of Developers, Main Builder, Mechanical & Engineering Consultant and Architect, (iv) ISO 14064-1 Greenhouse Gas (GHG) Emission, and (v) SS 557: 2010 Code of Practice for Demolition.

The BCA Construction Quality Assessment System (CONQUAS) is acknowledged as the industry benchmark for quality and workmanship standards for construction projects in Singapore. Based on assessments of completed developments in recent years for Seletar Park Residence, Sennett Residence and Cluny Park Residence, these developments have achieved an above average CONQUAS score, which boosts quality assurance and further strengthens the marketability of our ongoing and future projects.

SUSTAINABLE PROJECTS

Besides emphasising quality, Tuan Sing also ensures that its projects are environmentally friendly. Thanks to its passionate commitment on this front, in 2018, the Group was named as one of the Top 10 Developers in Singapore at the BCI Asia Awards, which recognise leading architectural firms and developers that have had the greatest impact on the built environment in Southeast Asia.

Moreover, 18 Robinson, which was certified Green Mark Gold^{PLUS} by BCA in 2017, was recognised once again by BCA in 2018, receiving the Universal Design Mark Gold^{PLUS} (Design) certification awarded to ongoing non-residential projects. Significant green features at 18 Robinson include energy-efficient variable-speed drives in the air-conditioning system and extensive use of LED lighting throughout the building. Passive energy-saving design features include an excellent curtain wall facade system that uses high-performance Low-E glazing to minimise heat gain into the building.

ENVIRONMENTAL INITIATIVES

As a developer of living spaces, lives and communities, we are all too aware of the role we must play in creating a more sustainable future – and the first step is to minimise our own environmental footprint.

In conceptualising our developments, we create value by balancing economic objectives with the need to champion environmental sustainability, promote continual improvements in health and safety practices and uphold universal design considerations. We apply universal design principles at every level – architectural planning, construction, building operations and maintenance – to achieve:

- 1) seamless connectivity within the development and the external premises/infrastructure;
- 2) simple and intuitive facilities for equitable use by everyone; and
- 3) integration of inclusive design principles with the overall architecture and space planning.

GREEN BUILDINGS FOR SUSTAINABLE DEVELOPMENT

Beyond developing high-quality premium homes that are known for their design excellence, lush greenery and modernity over the past two decades, we have also transformed our built environment with numerous award-winning green buildings, including 18 Robinson and Robinson Point.

18 Robinson was awarded the BCA Green Mark Gold^{plus} Rating in 2017 in recognition of its many green features, which include energy-efficient air-conditioning systems, lifts and escalators, an excellent building envelope system that uses high-performance glazing to minimise heat gain into the building, and efficient water fittings. These features will result in an estimated water and energy savings of approximately 9,715m³ and 2,359,318kWh per year respectively. Our Robinson Point was also recognised by the Building and Construction Authority of Singapore as a Green Mark (Gold) building. Its state-of-the-art features include an energy-efficient air-conditioned plant, a naturally well-ventilated car park, sub-meters that track energy and water consumption by tenant, and an advanced recycling waste management system. To crown it all, in 2018, Tuan Sing was lauded as one of the Top 10 Developers in Singapore at the BCI Asia Awards, which recognise architectural firms and developers that have had the greatest impact on the built environment in Southeast Asia.

SUSTAINABILITY PRACTICES AT OUR HOTELS

For the Group, its hotel operations have been the greatest generators of waste, and energy consumption is high as well. To tackle these issues, we have set exacting targets for energy, water consumption and waste generation that will allow us to rein in resource depletion, greenhouse gas emissions and waste generation.

Grand Hyatt Melbourne (“GHM”) – Home to a number of fairly large food & beverage outlets, GHM generates a sizeable volume of food waste. To contain this problem and divert food waste from landfills, GHM installed in 2016 an appropriately sized Closed-Loop Organics Unit that uses composting technology to process all food waste onsite. The unit can reduce food waste volumes by up to 90% in 24 hours. The resulting material is a nutrient-rich soil conditioner that can be used as fertiliser for the hotel gardens and grounds.

Introducing this system enabled us to improve waste management across the board. Removing food waste from the general waste stream resulted in:

- A decrease in the volume of general waste sent to landfills
- A decrease in contamination rates arising from better signage and education
- An increase in the volume of commingled (i.e. mixed, dry recyclable) materials recycled
- A reduction in the volume of general waste, which allowed us to replace the large general waste compactor with smaller 1,100-litre bins
- A review of waste contractor, infrastructure and pick-up requirements, which enabled us to negotiate a more financially beneficial arrangement

As the first five-star hotel in Victoria, Australia to implement this organics recycling programme, GHM has significantly boosted awareness of the latest food-waste recycling solutions. This advanced composting initiative and GHM’s other environmental efforts drew industry recognition at the Premier’s Sustainability Awards 2017, where it was named a finalist in the Large Business category. In 2017, GHM also hosted a Building Engineering Managers meeting where participants were taken on a tour of its food recycling operations.

Hyatt Regency Perth (“HRP”) – A top priority for HRP is the need to minimise the impact of its operations and practices on the environment. As part of continuing efforts to reduce and recycle waste, the City of Perth, the agent engaged to provide a total waste service, now removes commingled waste and organic waste directly from the site, which helps to contain costs and inefficiencies. Meanwhile, the introduction of new energy-efficient LED lighting in corridors, function rooms and guest bathrooms has substantially reduced energy consumption at HRP.

ENVIRONMENTAL INITIATIVES

MATERIAL ENVIRONMENTAL FACTORS

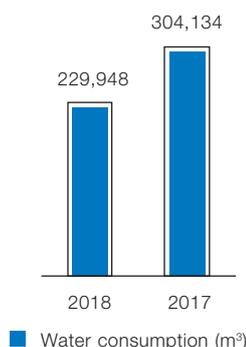
We have identified major environmental factors that have a material impact on our operations:

PRIMARY FACTOR	MATERIAL FACTORS	PERFORMANCE MEASURES
Environmental	(1) Water consumption (2) Electricity consumption (3) Paper consumption (4) Food waste reduction ¹	Water consumption (m ³) Electricity consumption (kWh) Paper consumption (tonne) Reduction rate of food waste via composting (%)

¹ This is a material factor for our hotel operations.

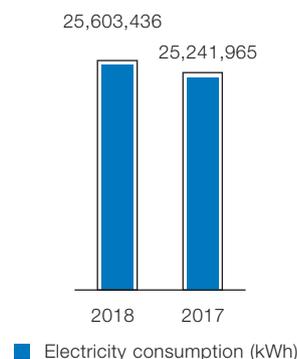
Below are our key environmental performance measures:

WATER CONSUMPTION



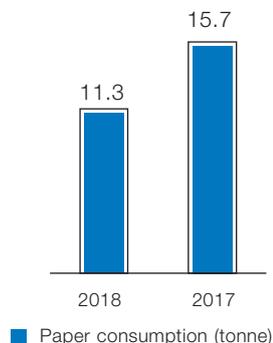
Water consumption for 2018 was 229,948m³ as compared with 304,134m³ in 2017, a decrease of 74,186m³. This drop was due largely to cessation of the tyre distribution business in SP Corporation Limited and property management services in China.

ELECTRICITY CONSUMPTION



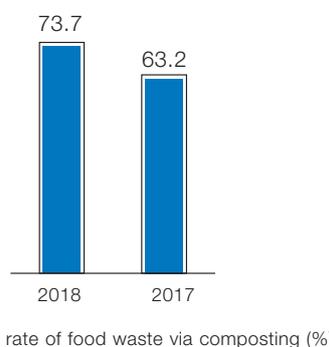
Electricity consumption for 2018 was 25,603,436kWh as compared with 25,241,965kWh in 2017, an increase of 361,471kWh. This rise was due mainly to the launch of our Kandis Residence and Mont Botanik Residence show flats. Otherwise, electricity consumption in 2018 would have been 24,810,790kWh.

PAPER CONSUMPTION



Paper consumption for 2018 was 11.3 tonnes as compared with 15.7 tonnes in 2017, a decrease of 4.4 tonnes. The decrease was due mainly to better printing practices by our hotel operations and reduced printing of new product labels and brochures incorporating the Flame-Retardant ("FR") qualifications and specifications for the newly certified FR Radiant Barrier by Hypak Sdn Berhad.

FOOD WASTE REDUCTION



For hotel operations, food wastage will always be a key concern. Food waste that ends up in landfills produces large amounts of carbon dioxide. As part of our environmental conservation initiatives, Grand Hyatt Melbourne installed a Closed-Loop Organics unit in February 2016 to convert food waste into high-quality composted organic fertiliser. Since its implementation, average food waste has been reduced consistently by more than 60%. The reduction rate increased to 73.7% in 2018.

COMMUNITY INVOLVEMENT

At Tuan Sing, we strongly believe that giving back to society helps us grow and unite as citizens of the world while creating an enduring corporate legacy, so we fully champion initiatives that let us reach out to the communities around us. To foster and facilitate greater engagement, we actively encourage our employees to take part in meaningful community initiatives, sponsoring many activities and programmes that aim to make a true difference in lives.

Since 2012, we worked together with RSVP Singapore to reach out to the less privileged, young and old alike. Serving more than 200,000 beneficiaries a year, RSVP is a non-profit organisation of senior volunteers, who use their skills and experience to bring change to the community. Activities that we have joined in over the years include educational tours for students and outings for the mentally disadvantaged.

CARING FOR THE COMMUNITY

In 2018, as part of RSVP's Mentally Disadvantaged Outreach Programme, we sponsored a trip to Snow City Singapore for some mentally disadvantaged beneficiaries. Under this partnership programme with the Institute of Mental Health, volunteers help ease patients back into society. At the indoor snow centre, participants were treated to an impressive demonstration showcasing the power of liquid hydrogen – an unforgettable learning experience for both the beneficiaries and our employees. Later, the beneficiaries were thrilled when they got to create their very own ice cream using liquid nitrogen; they also had a go at sliding down the snow slope.

In September 2018, we sponsored less privileged children from Yong-en Care Centre to a guided tour of the Chinatown Heritage Centre, which has re-created the original interiors of the area's shophouse tenants in the 1950s. The tour gave the children a revealing glimpse into the lives of Chinatown's early residents (tailors, clog makers, coolies, samsui women and people of all trades). Entire families once lived in these narrow shophouses, packed into tiny rooms separated only by simple partitions.

HOTELS PHILANTHROPY

Over in Australia, our hotel employees are no less passionate about contributing to their communities, eager to reach out to the less fortunate and shape opportunities for lasting change.

In 2018, Grand Hyatt Melbourne donated funds to various charities as part of the "Casual for a Cause" campaign and the "Christmas in July" event, where volunteers cooked meals for the homeless and those in need. In conjunction with the Lighthouse Foundation, which offers abused or neglected youngsters a home and therapeutic care, we also organised a unique event where our employees helped serve a special dinner for invited youth members at one of the Foundation's homes.

Grand Hyatt Melbourne was also involved in a silent auction where a hand-painted cow by muralist Justine McAllister fetched A\$3,600. The proceeds went to Wheely Good Coffee, a social enterprise that helps create work opportunities for young people at risk.

Hyatt Regency Perth and its employees have a long tradition of giving back to the community as well. In 2018, they took part in a wide range of outreach activities, including a drive to raise awareness of Motor Neurone Disease during a "Wear It Blue" week. Our staff also collected clothing and blankets for those in need at The Resource Centre. Volunteering at the Red Cross, they helped raise funds for its community disaster relief and migration programmes. In addition, they readily gave blood to support a blood donation appeal that helped save the equivalent of 51 lives in 2018.

MATERIAL SOCIAL FACTORS

We have identified major social factors:

PRIMARY FACTOR	MATERIAL FACTOR	PERFORMANCE MEASURES
Social	Community service	Total donations and sponsorships (\$)

Below are our key social performance measures:

	2018	2017
Donations and sponsorships (\$)	86,789	52,366

The amount of donations and sponsorships increased from \$52,366 in 2017 to \$86,789 in 2018.